

WOOLLENSBROOK

Cemetery & Crematorium Newsletter

No: 2

empathy, care & understanding

2018

Dear Reader,

A year has quickly passed since we opened Woollensbrook and so much has already happened. This included a successful Dedication Service towards the end of last year officiated by the Bishop of Hertford and attended by the Mayor of Broxbourne. We have also carried out additional landscaping with a focus on our memorial gardens that we hope will be a pleasant and peaceful place for families to visit. We won't rest on our laurels as we will continue to improve on the high standards we have already set ourselves while always listening to feedback from visitors and funeral directors.

In respect of feedback we have been very humbled by the kind letters and comments passed on to us from families who have used Woollensbrook to say 'goodbye' to their loved ones. This, to us, is where our focus and energy is channelled ensuring the bereaved are able to hold the funeral they want in the hope that the memories of such a sad day provide some comfort. We stand by our vision of 'Empathy, Care & Understanding'.

Jason King

Manager

MAUSOLEUM

A mausoleum is a free-standing roofed structure erected to receive coffins. They take their name from one of the Wonders of the Ancient World, the vast tomb of King Mausolus of Halicarnassus in Asia. The Taj Mahal in India is probably the best known mausoleum in the world.

Although nowhere near the same grandeur, we have at Woollensbrook provided the option of an above ground burial chamber in the style of a traditional modern mausoleum. These have proved to be a popular choice among the Italian community who live in the Borough of Broxbourne. For more details please ask a member of staff.



GARDEN OF REMEMBRANCE



Our new Garden of Remembrance is still being landscaped. Additional works are planned which will include a block paved path for ease of access and to provide space for various memorial options including a granite memorial tablet column. This work which was held back over the wet winter is scheduled to be completed in the spring of 2018. The Garden is already proving to be a popular addition to the Crematorium with many families choosing to lay loved ones ashes to rest in this quiet location with a beautiful mature woodland as the backdrop. Our cremation memorial brochure contains information on all the options available at Woollensbrook and a copy can be collected from our office or requested via our website.

CEMETERY MEMORIALS

Burial memorials at Woollensbrook can only be provided through the cemetery office. We offer a wide choice of designs and materials all guaranteed for quality and workmanship to provide a lasting memorial for your loved one. We can even help you design a bespoke memorial. If you would like a brochure or a quotation our staff are here to assist.

DID YOU KNOW?

Since 2009 the Westerleigh Group have been recycling metals that remain after the cremation process. This includes orthopaedic joints, precious metals and fixings used in the construction of the coffin.

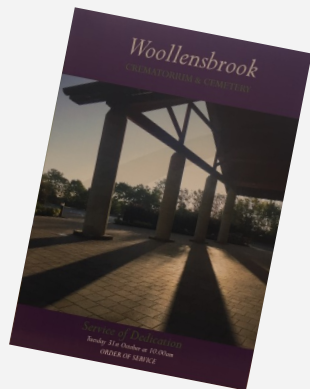
With the consent of the applicant for cremation we use a specialist company to carefully recycle the metal and the money that is raised after the process is returned to the crematorium. All our crematoria donate this money to bereavement related charities such as local hospices.

To-date Westerleigh are pleased to have donated in excess of £300,000 to good causes and we are grateful to all the families who allow us the opportunity to carry this out.

SERVICE OF DEDICATION

An official ceremony to mark the opening of Woollensbrook Cemetery & Crematorium was held on 31st October 2017.

Prominent religious and civic leaders were in attendance and were joined by local funeral directors and representatives from bereavement related institutes such as the Federation of Burial & Cremation Authorities.



The service was conducted by the Bishop of Hertford, the Right Reverend Dr Michael Beasley and included addresses from Councillor Carol Crump, Mayor of Broxbourne and Westerleigh Group Managing Director Richard Evans.

During the dedication, the Bishop commended all those who would conduct services in the chapel, whatever faith or none, to give comfort to those in grief and mourning. The Bishop then conducted the Act of Dedication.

The Mayor of Broxbourne spoke and thanked the Westerleigh Group for delivering on their promise to provide a new crematorium in the borough and also much needed burial space explaining how proud she was of the new facility.

The service included prayers, readings and poems which were read by a civil celebrant and by ministers from churches in Hoddesdon. Throughout the service several beautiful arias were sung by a soloist which included Ave Maria and Panis Angelicus. At the conclusion of the service participants were given the opportunity to take a tour of the crematorium and the grounds.



Following the service the Bishop of Hertford quoted:

'It was a privilege to be part of the dedication of Woollensbrook Cemetery and Crematorium. It is a place of peace and tranquillity that will enable loved ones to say goodbye to those who have died and to commit them to God's care.'

Christmas Remembrance Service

We will be holding our first annual Christmas Remembrance Service in our chapel in December.

We hope this service will provide comfort to all those who are bereaved, to enable time of reflection and remembrance for a loved one at this time of year.

The service will consist of popular carols, readings and prayers of remembrance and will last approximately 40 minutes.

Light refreshments will be provided.

All are welcome to join us and we look forward to seeing you.

The date will be announced on our website soon.

SPECIAL REQUESTS FOR A PERSONAL FUNERAL.

Woollensbrook prides itself on providing the highest standards to the bereaved set within a state of the art modern crematorium and grounds offering a variety of burial and memorial choices.

Our vision is to provide every family the opportunity to hold the funeral service they want. With this in mind we are happy to discuss and consider any individual requirements or requests to help you make a special memory at a sad time.

Previous examples include motorcycle and lorry hearses, gun salutes, witness cremations, marching bands, guard's of honour and classic car motor parades.

We cater for all religious and non-religious requirements including traditional funeral rites such as open coffins and hand backfilling of the grave.

Please contact the office if you have any special requests.

WILDLIFE

We are very fortunate to be located next to a vast ancient woodland known locally as Box Wood, which provides a beautiful backdrop and offers peace and tranquillity to a funeral service.

The woodland also boasts a variety of wildlife including rabbits, pheasants, deer and squirrels which are often seen within the crematorium grounds during quiet periods. The wildlife also enjoys eating flowers left in our courtyard and on graves especially during winter when food is scarce so please do not be alarmed as it is nature doing what nature does. The little fella in the photo was recently caught in the act.



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